港鐵公司回覆（檔號：XF000045/2024/2)

Reply from MTR <OnlineFeedback@mtr.com.hk>
週五 2024/6/7 下午 02:48
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劉先生：

本公司接獲　貴會的來函，就殘疾人士使用高速鐵路的安排表達跟進意見，現謹覆如下：

首先，再次感謝　貴會對高速鐵路服務的關注。

就來函中提及的建議，我們已轉達相關部門及單位備悉，以作日後服務改善上的參考，並期望可於將來為輪椅使用者提供更便捷的高鐵服務。

謹此再次感謝　貴會的意見。

港鐵公司
公共關係經理－客務

陳永建

MC/sh

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